

Supportive Services for Veteran Families 2025 Program Notice



To South Plains Veterans:

VetStar is pleased to provide the following program services to our armed forces service members, veterans, and their families:

Program. Supportive Services for Veteran Families (SSVF)

Purpose. SSVF assists low-income veterans experiencing imminent or literal homelessness with short-term supportive services to obtain permanent housing in our community. VetStar serves those who served.

Services. VetStar may provide up to ninety days of services during which we will assist the household to transition into stable housing. Veterans automatically exited from the program at ninety days; veterans requiring more than ninety days may request an extension with staff. Services include case management and temporary financial assistance for security and utility deposits, rent, utilities, childcare, transportation, emergency housing, moving costs, general housing stability goods, and other housing costs. Legal services related to housing are referred to partner agencies. Health care navigation is available for veterans requiring coordinated healthcare to enter housing.

Veterans! Please read *SSVF: Shallow Subsidy Program* if you are interested in extended services.

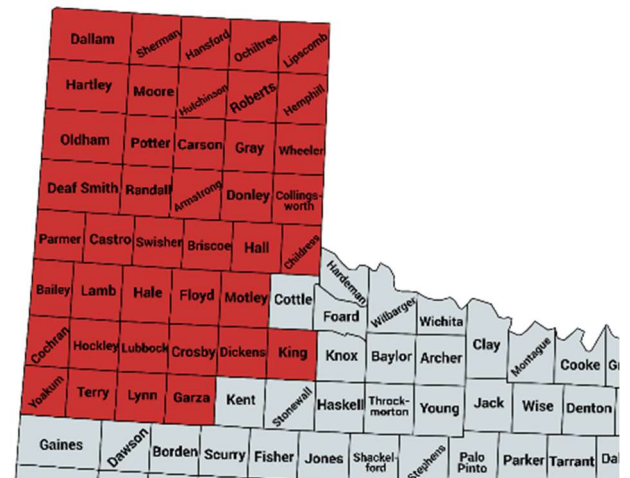
Landlords! Please read *Veteran Services: Letter to Vendors* on partnering with VetStar.

Providers! Please read *SSVF: Coordinated Care in the Community* on our healthcare navigation services.

Services are delivered in the following areas: Armstrong, Bailey, Briscoe, Carson, Castro, Childress, Cochran, Collingsworth, Crosby, Dallam, Deaf Smith, Dickens, Donley, Floyd,

Garza, Gray, Hale, Hall, Hansford, Hartley, Hemphill, Hockley, Hutchinson, King, Lamb, Lipscomb, Lubbock, Lynn, Moore, Motley, Ochiltree, Oldham, Parmer, Potter, Randall, Roberts, Sherman, Swisher, Terry, Wheeler, and Yoakum Counties, Texas.

■ Service Delivery Area



Services available: October 1, 2024 through September 30, 2025.

Qualifications. Eligible applicants:

- Are the head of their household.
- Have served a minimum of one day of active-duty military service training or activated into military service under Title 10 orders. Applicants receiving Title 38 benefits are typically eligible. Applicants with either a bad conduct, dishonorable discharge or general court martial are not eligible.

- Are low income. SSVF is a means tested program: We will request recent financial records from all assets and income sources from all household members to apply a standard financial screening methodology.
- Are experiencing housing instability. Applicants in imminent risk of losing their permanent night-time residence must provide an eviction notice and exceed a standard homeless prevention screening methodology. Literally homeless veterans using emergency shelter should request a verification letter from the shelter.

Funding. This program is made possible by the Department of Veterans Affairs.

Interested veterans may contact their local VetStar office. VetStar is the Veterans Division of StarCare Specialty Health System, a 501(c)3 nonprofit and local mental health authority.

Sincerely,

VetStar Amarillo Staff
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Amarillo, TX 79110

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Lubbock, TX 79412